Product Bulletin

Muntz (Brass/Copper) Cleaning Instructions

The recommended procedure for the care, cleaning, and maintenance of Muntz (Br/Cu) fixtures purchased from Monitor Elevator Products is as follows:

All metals require periodic cleaning just as other materials do when in continuous service. Muntz is easy to clean and requires no special cleaning products other than a dishwashing liquid solution and water. For tough spots, a simple window cleaner, warm water, and light wiping with a soft cloth will work.

All Muntz products are sanded to a brush finish OR polished to a mirror finish as part of the manufacturing process. After sanding or polishing, the surfaces are immediately coated with lacquer to preserve the look and avoid any oxidation (discoloring). Any removal of the lacquer will result in discoloration and will void the warranty. Therefore, the process of cleaning the material is critical.

Cleaning process:
1) Using a clean, non-abrasive cloth, wipe away any dirt, dust or potentially abrasive material on the fixture.
2) Using a non-caustic, non-abrasive soap based cleaner, gently wipe the fixture clean.
3) Using a clean, non-abrasive cloth, dry the panel thoroughly.

Important notes:
- ALWAYS wipe the panel in the same direction of the grain. Wiping against the grain can cause scratches and smudges
- NEVER use solvent based cleaners (i.e. Alcohol, Fantastic, etc…)
- NEVER use brass cleaner, metal polish or any type of metal cleaner.

If you have any questions regarding this procedure please call Monitor Customer Service at 877-849-4334

Product Bulletin

Stainless Steel Cleaning Instructions

The recommended procedure for the care, cleaning, and maintenance of Stainless Steel (S/S) fixtures purchased from Monitor Elevator Products is as follows.

All metals require periodic cleaning just as other materials do when in continuous service. Stainless Steel is easy to clean and requires no special cleaning products other than a dishwashing liquid solution and water. For tough spots, a simple window cleaner, warm water, and light wiping with a soft cloth will work.

All Monitor S/S fixtures are sanded to a brush finish OR polished to a mirror finish as part of the manufacturing process.

Cleaning process:
1) Using a clean, non-abrasive cloth, wipe away any dirt, dust or potentially abrasive material on the fixture.
2) Using a non-caustic, non-abrasive soap based cleaner, gently wipe the fixture clean.
3) Using a clean, non-abrasive cloth, dry the panel thoroughly.

Important notes:
- ALWAYS use a soft cloth and rinse off any cleaner with warm water before wiping dry. For stubborn grease stains, a degreaser or non-abrasive S/S cleaner may be used.
- ALWAYS wipe the panel in the same direction of the grain.
- NEVER use steel wool or abrasive cleaners when cleaning S/S - especially when cleaning a mirror / polished finish. They will scratch the finish and leave unwanted marks. They may also leave particles embedded in the metal that may lead to rusting over time.
- NEVER allow dirt to accumulate as it will be more difficult to remove.
- NEVER use Chlorine cleaners or other harsh chemicals.